



Elder Care

Meet the People We Help...

Problem

Mark lived in Seattle, where the demands of his job and young children made it impractical for him to return to Pittsburgh when his elderly mother underwent surgery and had to stay in the hospital for several weeks. Worried about how his father—who needed help to make meals and reminders to take his daily medication—would cope in his wife’s absence and during her recovery, the son called the AgeWell Pittsburgh information and referral line at JF&CS to find out where to turn for assistance.

Solution

One call to the knowledgeable specialists at the information and referral line helped to connect Mark with the Caregiver Connection staff at JF&CS, who provided a short-term caregiver for his father and arranged for home meal delivery and transportation during his mother’s hospital stay and recovery. In addition, since they were both at high risk for falling, the JF&CS staff linked the couple to an ElderAlert Personal Emergency Response System for use during emergencies.

Outcome

Thanks to the answers and support from JF&CS, Mark’s parents receive the services they need to make it through her surgery and subsequent recuperation. During that time, their son has peace of mind that his parents are safe and comfortable. Now with the help of their caregiver, his parents are back to living independently—and Mark knows where to turn should they ever need help again in the future.