



Critical Needs

Meet the People We Help...

Problem

Jacob was just getting by with his income as a dishwasher and waiting until he turned 62 to begin receiving social security benefits. But time was not on Jacob's side: earlier that year he lost his job. Without income, Jacob came to the Squirrel Hill Food Pantry for food assistance. During his intake at the Pantry the JF&CS resource coordinator uncovered more than Jacob's hunger.

Solution

The JF&CS resource coordinator spoke with Jacob and learned that he was facing eviction and homelessness. Our resource coordinator called first upon the staff at Riverview Towers, where we helped to expedite Jacob's application for safe, affordable senior housing. We also connected Jacob to another community resource, which provided the financial assistance for the security deposit and rent to bridge the gap until Jacob's social security benefits began.

Outcome

Jacob has a safe place to live, and homelessness for an older adult was prevented.